



March 26, 2020

**Subject:** FreightCar America - COVID 19 Preparedness update

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To our valued Business partners and associates

On behalf of the FreightCar America family, we hope this message finds our friends, business partners, and loved ones well. The COVID 19 virus outbreak and impact on the Global economy has forced a dramatic shift in our daily lives including how all employees work and interact with each other. Providing a safe environment and protecting our employees is a cornerstone of our Back to Basics strategy and our number one priority. Over the past two weeks, FreightCar America has instituted multiple policy changes geared toward minimizing the contraction and spread of communicable and infectious illnesses consistent with state and federal guidelines.

In response to this public health emergency, appropriate and preventive measures have been established at all FreightCar America offices and manufacturing facilities including:

- All employees not directly engaged in production activities are working from their homes. The FreightCar America IT Department has established VPN connections and telecommuting access for all remote employees to eliminate interruption in our customer engagements including order placement, processing, and customer services related communications.
- Defined prevention policies have been established for all facilities where employees continue to work to mitigate the spread of illness such as:
  - Enhanced daily cleaning, disinfecting, fogging, and sanitizing of all community spaces. Increased access to hand sanitizers for all employees.
  - Social distancing standards for all break / lunchrooms and staggered times established to limit congregation.
  - Established containment work zones and primary entry and exit locations to isolate employees to their specific work areas.
  - Daily employee briefings including updates to FCA's *Response Policy* related to primary, secondary, and tertiary exposure to the COVID19 virus.

Regular communications with state government officials and other business to share best practices is ongoing. Although many states have initiated "stay at home" mandates and required many businesses to be closed through early April 2020, we believe that federal guidance (see <https://www.cisa.gov/publication/guidance-essential-critical-infrastructure>) classifies the rail transportation sector as a crucial sector to the economic prosperity and continuity of the United States and that FCA's railcars and replacement parts are critical to maintaining that sector. Currently, all FreightCar America manufacturing operations including Johnstown, Pennsylvania, Grand Island, Nebraska, and Muscle Shoals, Alabama remain open and in full production. Additionally, key suppliers have communicated their ability to maintain production in support of our critical supply chain.

Stay healthy and safe.

A handwritten signature in black ink, appearing to read "W. Mark Z..."

Chief Commercial Officer